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It has been 2 years since we replaced our heat pumps with Carrier heat pumps. The performance has been more than satisfying; they have met or exceeded all the information published in the sales publication.

The house has been more comfortable when in the cooling mode now that we are controlling both temperature and humidity, this has been a definite plus mostly at times when the outside temperature is at or less than the set point on the thermostat, in the past it was necessary to play with the thermostat to eliminate the moisture in the house and cool the house down more than what we find as comfortable. In the heating mode the air temperature is warmer and that cold feeling is no longer present.

I have enclosed the power usage for the past 4 years, 2 years before the installation of the Carrier units and 2 years after. I have been on balanced billing with Progress Energy and since the install of the Carrier heat pumps my balanced billing has decreased about \$30.00.

The noise level of the Carrier heat pumps is so much better than our old units, When both units operating the noise is less than one of the old units. This is great for us since our porch is next to the heat pumps.

This has definitely been a positive investment on our part and it appears now that will pay for themselves in 10 years



Rick R.